International Financial Standards

STANDARD NAME: International Financial

Standards

APPROVED BY: Christi Schaefbauer

STANDARD OWNER: North American Finance

CATEGORY: Finance

APPROVED: July 16, 2025 NEXT REVIEW: May 31, 2026

Statement of Commitment

We believe that all resources are gifts from God and that we are accountable to those whom we wish to assist and those who require assistance. Therefore, we will be truthful in how we report on the nature and extent of our work and how we will use the funds and other resources provided. We will provide accurate and timely program and financial information as specified by policies and in the requirements of our donors.

Scope and Purpose

Regular Review and Acknowledgment of Standards

This document contains important financial standards that field staff must follow when developing and managing their financial systems. It is vital to make this standard document available to all field staff. This document outlines key standards pertaining to World Renew. Further, the standards in this document should be reviewed annually so that field staff can remain familiar with them. Regional Directors, Country Directors, and Country Finance Staff acknowledge completion of this annual review by completing the annual International Financial Standards Affidavit.

STANDARDS

GENERAL STANDARDS

- 1.1 The latest version of the World Renew International Financial and Operations Standards (WR IFOS) document must be reviewed at least annually. Regional and Country Directors are responsible for their employees' adherence to the financial standards.
 - A. An annual review is required so that overseas field staff can become familiar with all financial standards outlined within the WR IFOS. It is important that staff review the current version of the document. Both the first page of the financial standards document and affidavit specify the edition year.
 - B. The annual review can be documented by:
 - 1) Sending an email to staff with the standards attached.
 - 2) A meeting agenda showing the review as an agenda item.
 - 3) Meeting minutes that note that the review had been completed, or
 - 4) Other written documents that contain a list of the field staff included in the review and the date of the review.
 - C. The Country Director will retain the documentation for future audits.

1.2 All field operations will follow the Standard Procedures within this document. Variance from the procedures, even when required by local government, must be disclosed on the annual affidavit.

The affidavit standard variance disclosures need to specify:

- A. The standard number in which there is an identified variance.
- B. A description of the variance.
- C. An explanation why the variance occurred.
- D. A timeline for making correction or explanation why no action will be taken.
- 1.3 The Country Directors have the primary responsibility for maintaining strong internal controls over on-field financial resources. Regional Directors and Country Finance Staff have a secondary responsibility.

Strong internal controls are procedures and processes that:

- A. **Safeguard assets.** The segregation of duties prevents a single individual from requesting, authorizing, verifying, and/or recording business expenditures.
- B. **Ensure reliable financial reporting.** Internal controls help to maintain the validity of financial data; they also equip management to make more educated judgment calls.
 - 1) Completeness. All records and transactions are included.
 - 2) **Accuracy**. The correct amounts and other relevant data are recorded.
 - 3) **Validity**. The transactions captured or recorded were real and appropriate.
 - 4) **Authorization**. The proper authorization levels are in place to cover such things as approvals, payments, data entry, and computer access.
 - 5) **Timeliness.** Financial reports are available in a timely manner for decision-making.
 - 6) **Maintain compliance.** To regulatory and statutory filing or reporting requirements.
- 1.4 Staff must adhere to CRCNA and World Renew policies and standards. It is the responsibility of the Country Director and Country Finance Staff to disclose, as exceptions on the affidavit, noncompliance of the following policies, codes and standards:
 - A. World Renew Policies and Standards.
 - B. Staff are required to report the appearance of a violation (suspected non-compliance) through proper channels for evaluation of the situation.
 - C. All Resonate Global Mission fields operating jointly with World Renew are required to comply with all World Renew Policies and Standards.



1.5 Field financial operations must comply with local government laws and regulations concerning financial reporting, record retention, foreign currency purchases, employment practices, and tax reporting. If local government regulations require variances from these standards, then they must be disclosed on the affidavit.

Country Directors will obtain written documents from an attorney, a CPA and/or other professional expressing their opinion of the agency's compliance to relevant government laws and regulations. The document(s) will be retained by staff.

- 1.6 All ministries are required to register and operate as is legally required by the host country. Such host-country registration should be protected and should not be extended for use by other organizations, individuals, and operations that are not under the direction, control, or supervision of the CRC agency.
- 1.7 Staff are not allowed to use agency funds to enter into any loan agreements with third parties. Field operations are funded by North America Office bank wire transfers and on-field revenues.
- 1.8 Staff are not allowed to manage outside funds that could potentially create an obligation for World Renew.

Staff are explicitly prohibited from managing retirement funds that are invested by local hires or other related parties.

- 1.9 The transfer of funds to or from individuals or organizations outside of agency-approved program activities is prohibited. In other words, staff should decline requests to facilitate international fund transfers to unaffiliated individuals / organizations (also known as pass-through or flow-through activity).
- 1.10 Partner organization grant agreements, memorandums of understanding, and funding agreements must comply with the standards outlined in World Renew's policies, procedures, and templates.

In addition to agency standards, the agreements must contain these requirements:

- A. The grant's purpose and duration.
- B. A listing of conditions that need to be met before grant amounts are released.
- C. The budget shows planned revenues and World Renew's portion.
- D. The budget shows planned expenses in appropriate categories.
- E. The expected timing and amounts of grant payments.
- F. Protocols for initiating grant payment requests and independently verifying receipt of fundings.
- G. The right of World Renew to have unfettered access to partner organization financial records. Partner organization records will be retained for a minimum of seven years. The agreement must be signed by authorized representatives of World Renew and the partner organization
- 1.11 Partner organizations that receive \$50,000 USD equivalent or more in combined annual funding / grants from one or more CRC agencies must undergo a financial audit from a locally licensed, agency-approved accounting firm or financial examination from a qualified agency-approved volunteer or North America Finance Team. The field office is responsible for forwarding a copy of the audit report to their folder (Finance Team SharePoint> Finance Uploads> Audit).



1.12 In situations where a field office is closing, the Regional Director will discuss the action plan with the North America Finance Team. At a minimum, this action plan will include close-out of on-field bank accounts, sale or transfer of on-field assets, and transition plans for staff and partner organizations.

CASH STANDARDS

2.1 On-field bank and petty cash accounts should not exceed 45 days of operating funds plus evacuation funds and accrued severance that must be held on-field per local government requirement.

Permission to exceed 45 days of cash holding must be in writing and the Country Director will retain the documentation for future audits.

2.2 The amount of evacuation funds allocated among field staff shall be clearly identified within the field accounting system and reported to the North America Finance Team.

Field staff will identify the balances on the Balance Sheet with their monthly financial statements. The funds must be returned immediately when no longer necessary.

2.3 Fund transfers are requested by authorized staff, using the standard wire transfer protocol.

Requests must include bank wire instruction:

- A. Name of bank
- B. Bank office or branch address
- C. Bank identification (such as SWIFT code)
- D. Exact beneficiary name
- E. Beneficiary complete address
- F. Bank account number
- G. The intermediary bank, if needed
- H. The amount to transfer and the currency to be transferred
- I. How the requested funds will be used, in general terms
- J. Subject line to read (exact wording): "Wire request," country and date
- K. When a request is for a wire transfer (or payment) to a new bank account or to a new vendor, the requester is to telephone North America Finance Team to verify the bank wire details.
- 2.4 Third-party funding should be sent to the Canada or United States office (whichever applies), and field staff must avoid receiving grant monies from third-party funding sources directly on-field.

World Renew policy states that the World Renew Chief Financial and Investment Officer and the designated relationship manager, such as either a member of the grants team or project manager, must be notified of all grant funding agreements prior to final submission to grantor. If third party funds are received on-field, field staff must immediately alert North American Gift Processing Team. They must specify the amount received in USD, donor name and contact information, fund code and project (if available).



- 2.5 Field staff should not offset income / revenue against on-field expenses. Revenue and expenses are reported at gross value and are reported separately within the on-field accounting system (see 3.4).
- 2.6 Foreign currency purchases are to be made through a reputable bank, or alternate systems that are in compliance with local laws.
- 2.7 Field staff must comply with import / export currency control regulations when transporting cash across countries' borders.

Field staff must familiarize themselves with applicable regulations for each country visited.

For example, there is no limit on the amount of money that can be taken out of or brought into the United States. However, if persons traveling together have more than USD \$10,000 it must be declared upon arrival or before departure. Canada's declaration threshold is CAD \$10,000 or the equivalent in another currency (e.g. approximately USD \$7,500).

- 2.8 The Chief Financial and Investment Officer's written approval is required to open and close bank accounts.
- 2.9 Authorized staff must retain direct control and oversight of any bank accounts used by World Renew. All bank accounts must be titled to World Renew if World Renew has legal registration in the host country. Partners or affiliated organizations must not use bank accounts titled to World Renew.
- 2.10 Country Finance Staff must not be a signatory on the bank accounts. Only staff authorized by Regional Directors will be signatories and have access to check books and bank information.

Generally, only World Renew employees hired by the North America Office may be signatories on the field bank accounts. When there is no practical operational alternative, a national employee may be added as a signatory.

- 2.11 Field staff must not be signatories on partner organizations' bank accounts.
- 2.12 Bank and petty cash reconciliations must be prepared and reviewed monthly.

Detailed bank and petty cash reconciliations are outlined in Appendix 3.



International Financial Standards DISBURSEMENT STANDARDS

3.1 All disbursements must be approved by authorized staff and properly supported by complete documentation.

Credit card receipt. A credit card receipt is not, by itself, a valid expense document unless it lists the items purchased. Often credit card receipts are generated for the payment of a bill. Both the bill and the receipt, together, are the valid documentation.

Supplier invoice. This source document supports the issuance of cash, check, or electronic payment to a supplier.

Grant agreement / MOU. This source document supports grant payment to partner organizations.

Payroll sheets. This supports the issuance of a paycheck or electronic payment to an employee. Unless a grant donor requires otherwise, the employee contract is sufficient.

Bank statement. This document supports adjustments for bank fees or interest earnings.

Voucher (employee/agency-generated receipt). Receipts may be difficult to obtain in some countries. If vendor receipts are not available, it is acceptable to create a receipt / voucher containing the required information.

- Vouchers must be signed by the payee
- ii. Vouchers must be written the same day as the expense was incurred
- A notebook or expense log containing the required information and signatures may be substituted iii. for individual vouchers
- 3.2 Partner organization grant payments must be supported by appropriate signed grant agreement / MOU documentation.

The North America Finance Team Contact can provide appropriate guidelines for government codified cost principles for non-profit organizations.

- 3.3 All disbursements must be properly classified to the appropriate account category based on the nature or type of purchase.
 - A. Account categories may not be assigned based on budget availability as an alternative to classifying costs by the nature or type of the disbursement. (For example, travel costs cannot be classified into the housing account if the housing budget is underspent.)
 - B. The chart of accounts is intended to guide staff in the account category selection process. The chart of accounts can be accessed in both Sage Intacct and Nexonia
- 3.4 Field staff should not offset expenses against on-field income / revenue. Expenses and revenue are reported at gross value and are reported separately within the on-field accounting system (see 2.5).



3.5 Field staff must consult with the North America Finance Team Contact before paying for volunteer housing and/or stipends.

Whenever possible reimbursements / payments to volunteers should be processed through the North America Finance Team. Volunteer reimbursements / payments are generally approved by International Disaster Response/Global Volunteer Program staff and the North America Finance Team ensures that any payments comply with Canada / United States tax reporting requirements.

- 3.6 All field staff are prohibited from overspending available donor-restricted funds. The overall disbursement of unrestricted funds is limited to the approved budget. When budgets are changed, field staff will follow World Renew processes, policies, and procedures.
- 3.7 Field staff are expected to routinely monitor the accuracy of this financial information and to alert the North America Finance Team Contact regarding any corrections.

Staff are required to update checklists and share their progress with the North American Finance Team

3.8 North America Office payment requests must be facilitated through prescribed payment processes and systems.

The Nexonia system* is used for North American-issued corporate credit cards and employee reimbursements to North American-based bank accounts.

The Sage system is used for submitting third-party payment requests.

* Staff are expected to upload supporting documentation such as receipts, invoices, etc. and enter account coding and descriptive information.

ADVANCES STANDARDS

- 4.1 If deemed necessary for carrying out World Renew work, specific-purpose mission advances can be issued (i.e., travel advances). Additional advances may not be issued when a previous one has not been fully accounted for.
 - A. The amount of these specific-purpose mission advances must:
 - 1) be reasonable to the amount of anticipated out-of-pocket cost
 - 2) have appropriate written supervisor approval
 - 3) be settled / resolved within ten days after the event by the return of any unspent funds and the submission of a properly prepared expense report
 - B. Expense reports should contain the following information:
 - 1) Name of the person being paid
 - 2) Purpose of the travel and travel dates
 - 3) Date on which an expenditure was incurred (matches the date on the related receipt)
 - 4) The nature of the expense (such as transportation, lodging, meals, or other)
 - 5) The amount of the expense (matches the amount of the related receipt)
 - 6) The coding to which the expense should be charged
 - 7) A subtotal for each type of expense
 - 8) A subtraction for any prior advances paid to the employee
 - 9) The grand total of the amount of reimbursement requested
 - C. To confirm the purpose of the travel/meals, documentation should include information like attendees, agenda, meeting minutes, syllabus, program, itinerary, summary reports, etc. as applicable.
- 4.2 If deemed necessary for carrying out World Renew work, an operating/ fixed amount mission advance may be issued to a field staff person or partner organization (i.e., petty cash fund or mission advance).
 - A. The amount of the advance must be reasonable to the average level of anticipated spending for the field staff or partner organization (a.k.a. advance holder)
 - B. The field accounting system must clearly identify the advance holder
 - C. There must be a written agreement specifying:
 - 1) The amount in USD or local currency
 - 2) The fund's purpose (by grant, mission, program, individual, etc.)
 - 3) The requirement for the holder to submit monthly expense reports
 - 4) The signatures of:
 - i. The field staff and his / her supervisor, or
 - ii. The partner organization representative and Country Directors / Regional Directors
 - D. Any remaining balance from the advance must be fully repaid to the agency before the field staff terminates his / her employment or the partner organization's project is discontinued.
 - E. Partner organization advances are expensed when an approved disbursement report, with supporting receipt documentation, is submitted by the partner organization.



4.3 Unrestricted partner organization grants are expensed at the time funds are released.

To be considered a grant, World Renew must have oversight of the program/project but not (1) management of the work or (2) control of the money. A grant must be documented with a written agreement that includes the type of oversight: financial review, program-objective review or both.

A duly authorized grant agreement must be obtained before the issuance of any grant payments and can be used as part of the supporting documentation for the disbursement of the grant.

4.4 Unless exceptions are granted in writing by the Chief Program and Impact Officer, funds issued to partner organizations for donor-restricted projects are treated as provisional partner grant expenses at the time of transfer. However, these expenses are subject to adjustment when the partner organization submits a duly documented expense report showing how these monies were actually spent in compliance with donor wishes.

Expense reports should contain the following information:

- A. Date on which an expenditure was incurred (matches the date on the related receipt)
- B. The nature of the expense
- C. The amount of the expense (matches the amount of the related receipt)
- D. The coding to which the expense should be charged
- E. A subtotal for each type of expense
- 4.5 Without exception, it is prohibited to use World Renew funds to pay personal expenses, for personal loans, prepaid compensation, unearned vacation, sick time, personal advances or salary advances of any sort.
- 4.6 Field staff are prohibited from kiting or postdating checks.
 - A. **Kiting** is writing checks when there are insufficient funds in a bank account.
 - B. **Postdating** is putting a future date on a check instead of the date that the check was written. Both may include writing the check in order to book the expense but delay sending the check until there are sufficient funds in the bank or when the expense is due.
 - 1) If the check is not mailed (distributed, disbursed, courier, hand delivered) it is a form of an unauthorized loan.
 - 2) If the check is mailed (distributed, disbursed, courier, hand delivered) it may become check kiting which is illegal in the United States



REPORTING AND ACCOUNTING SYSTEM STANDARDS

- 5.1 Field staff are required to use Sage Intacct to record all financial transactions.
 - A. World Renew's fiscal year is July 1 through June 30.
 - B. Staff responsible for payment decisions or payment reviews will use the chart of accounts listing and all appropriate dimension coding to record financial activity into Sage Intacct.
 - C. The North America Finance Team will manage the chart of accounts and all dimension records except for vendor records which may be managed by the Country Finance Staff upon completion of prescribed training.
 - D. Entity and Department dimensions define individual user access to Sage Intacct.
 - E. Legal entities, audit scope, and base currency are set at the entity level.
 - F. Project dimension records are used to define relationships among various dimensions.
 - **G.** The Objective dimension must be assigned to all expense lines except for charges to Functional Teams with Department IDs that begin with a 9XXX, 851X, and 861X.
 - H. The Employee dimension should be utilized to identify fixed assets, partner organizations, or staff to expense transaction lines whenever necessary.
 - I. The Funding Source must be identified for all transactions. Each field's unrestricted spending is assigned to be either "CAN funded" or "USA funded." The funding source for donor restricted projects is identified within the project record.
 - J. Staff are expected to post financial activity at the transaction level and attach appropriate support within Sage Intacct
 - K. All disbursements/purchases must be identified to the "direct" vendor in the vendor dimension. The "direct" vendor for the issue and subsequent spend-down of employee advances & employee-managed petty cash funds is the individual employee. Likewise, the "direct" vendor for the issue and subsequent spend-down of partner advances is the individual partner organization.
 - L. International finance teams will manage exchange rates at the transaction level while the North American Finance Team will manage exchange rate valuations at the report level.
- 5.2 Only direct expenses may be charged to a project or activity. Field staff are prohibited from allocating indirect expenses or marking up costs charged to visiting groups / other fields / North America Office departments / agencies. When there is a need to implement indirect expense allocations of on-field costs to on-field budgeted projects, field staff are expected to follow prescribed North America Finance Team methods of accounting so that indirect cost allocations can be clearly tracked.

Direct expenses can include travel, training, supplies, and other cost categories. It is vital that all project expenses get coded to the appropriate account category and not be charged to grant expenses unless the financial transaction meets the definition of a grant in accordance with our Chart of Accounts in the Appendix definition sheet.



- 5.3 Allocations of expenses to the North America Office departments and between fields must be based on a mutually agreed formula and calculation. Allocations cannot exceed actual expenses, for example fields are prohibited from charging North America Office departments overhead rates.
- 5.4 Month-end, quarter-end, and year-end procedures for managing on-field financial systems should be documented by means of checklists to monitor completion of tasks.
 - A. These checklists need to be updated regularly in order to document the completion of key tasks:
 - 1) They include what the task is, the date completed, and the staff person who completed the task
 - 2) They are listed in the sequence in which they are to be completed
 - B. At a minimum, checklists should include:
 - 1) Standard entries (e.g.: allocations, allowances, accruals, intercompany, etc.)
 - 2) Payments (e.g.: taxes, utilities, grants, etc.)
 - 3) Reconciliations (e.g.: petty cash, general ledger accounts)
 - 4) Reviews (e.g.: Balance Sheet, Income Statement, budget-to-actual analysis, reports)
 - 5) Reports (e.g.: reports to field staff and to North America Office, distribution list)
 - 6) Tasks (e.g.: computer backup and anti-virus/spyware updates, maintenance logs, standard reviews)
 - C. Fiscal Year-end (June 30) should include:
 - 1) Closing procedures
 - 2) Key audit requirements (external GAAP entries)
 - 3) Review WR IFOP and sign the affidavit
 - 4) Submit a listing of signatories for on-field bank accounts and custodians over petty cash funds.
 - D. Field staff are expected to cross-train to ensure key financial tasks are competently completed in a timely manner
 - E. Since Implementing Sage, it is vital that International and North America Finance Teams coordinate the completion of all key tasks.
 - F. See Appendix 1 for examples.
- 5.5 Fields will use accrual-basis accounting for fiscal year-end reporting.

Accrual accounting recognizes revenue when it is earned (Accounts Receivable) and expenses as incurred (Accounts Payable). At year-end, all revenue earned, and expenses incurred during the fiscal year must be booked and reported to the North American Finance Team.

FIXED ASSETS AND INFORMATION SYSTEMS (IS) STANDARDS

6.1 Field staff should take reasonable steps to safeguard World Renew-owned assets.

Safeguarding of assets is defined as those policies and procedures that prevent unauthorized acquisition, use, or disposition of assets.

Examples: locking doors, utilizing security passwords, regularly changing passwords, employing security staff, using lock boxes or drawers, fireproof safe or cabinet, and appropriate insurance, etc.

6.2 Staff are prohibited from purchasing or disposing of land and buildings.

- 6.3 Staff must obtain prior written approval from the Chief Financial and Investment Officer for the purchase or disposal of a vehicle.
 - A. Disposed vehicles originally purchased using donor-restricted funds must comply with any stipulations outlined by the donor in their grant agreement. If there are not any stipulations made, then proceeds from the sale will be treated as additional contributions for the same donor-restricted purpose.
 - B. Any realized gains (sale/insurance proceeds > net book value) of disposed vehicles originally purchased using unrestricted funds will directly offset unrestricted spending for that field in the fiscal year when the disposition becomes final. This results in a one-time addition to the unrestricted budget that can be used to support either partner organizations or field operations. Country Directors should consult with their Regional Directors on how best to use these funds.
 - C. Any unspent gains will not be carried over at fiscal year-end. Any realized losses (sale / insurance proceeds < net book value) of disposed vehicles originally purchased using unrestricted funds will increase the total unrestricted spending for that field in the fiscal year when the disposition becomes final.
- 6.4 Staff must keep a log of routine maintenance and repairs of all agency-owned fixed assets.
 - A. At a minimum, staff will follow the Manufacturer's Routine Maintenance Schedule.
 - B. The asset maintenance log should include:
 - 1) Asset name and identification number
 - 2) Date of maintenance
 - 3) Name of person/business completing the log
 - 4) What was inspected
 - 5) Notes about the repair, recommendation, or inspection
 - C. See Appendix 2 for a sample vehicle maintenance log.
- 6.5 Staff must maintain a fixed asset listing for purchases valued at \$5,000 USD equivalent or more. Fixed assets valued at less than \$5,000 USD may be listed at the discretion of field staff. The listing should specify the asset description, date of purchase, purchase cost, insurance coverage (if any), and custodian name.

With the implementation of Sage, overseas fixed assets that meet the \$5,000 USD threshold will be capitalized and tracked within the USA entity Fixed Asset Module.

Payments for overseas vehicles need to be facilitated through the US Finance Team directly to the vendor.

6.6 Insurance policies must be evaluated annually to ensure they meet the minimum coverage required by local laws, grant agreements, and/or other agency specifications.

6.7 Anti-virus and anti-spyware protection must be updated regularly. Default settings should ensure that these updates are done automatically.

Field staff should consult Worksighted or the Information Services Director about implementing and establishing anti-virus and anti-spyware software with appropriate default settings.

6.8 Data should be saved to the prescribed cloud storage drives whenever possible to ensure it is kept secure with appropriate levels of access.

World Renew uses Microsoft Teams Drive, SharePoint, and Sage Intacct for cloud file storage. Staff should consult Worksighted or the Information Service Director about system issues.

6.9 World Renew-owned computer equipment must be disposed of in accordance with the Information Systems (IS) Policy.

Information Services Policies and Procedures are located within the World Renew SharePoint hub in Microsoft Teams.

- 6.10 World Renew-licensed software may only be installed on World Renew-owned computer equipment.
- 6.11 Computer software should be reviewed and upgraded regularly in consultation with (IS) support.
- 6.12 Staff are forbidden to use pirated software on World Renew-owned computer equipment and/or in the course of their work.



- 6.13 Computers used for World Renew financial activities must be fully compatible with mandated software. The communication or distribution of confidential financial and/or personnel information should be facilitated only through approved secure methods like Microsoft Teams. This includes email accounts, shared drives, and/or sites with appropriate user access levels.
 - A. When communicating with the North American Finance Team, please respond to any inquiries or requests for information in a timely manner and make sure the related email chain is preserved (included). This will ensure clearer communication. For those situations when a timely response is not possible, please negotiate an estimated response deadline. Whenever possible, please use the Sage Intacct collaborate feature to pinpoint a specific financial transaction or dimension record.
 - B. Please do not reuse older, unrelated chains of e-mail correspondence to save a little time in identifying email recipients.
 - C. When traveling or on vacation, please utilize auto-response notifications so that others may become better aware of possible delays in responding back to email inquiries.
 - D. Please upload monthly bank statements & reconciliations to the Finance Team's SharePoint site. Please also make sure a listing of bank signatories for each bank account is submitted by July each year.
 - E. Please look to the Finance Team's SharePoint site to access key financial information such as stored monthly financial reports, Sage Intacct historical spot & average exchange rates, chart of accounts definitions, recorded Biweekly Sage Intacct Microsoft Team meetings, and other resources.
 - F. Finance Staff should utilize the confidential attachment feature within Sage Intacct when attaching sensitive / confidential support documentation.

End of World Renew International Operations and Financial Standards.



NORTH AMERICA OFFICE CONTACTS

North America Finance Team Primary Contact:

Fabian Guerra at fguerra@crcna.world-renew.net

North America Finance Team Leadership:

Christi Schaefbauer (Chief Financial and Investment Officer) at cschaefbauer@worldrenew.net Mark Molczanski (Finance Director - Canada) at mmolczanski@worldrenew.net

Jeff Vikstrom (Finance Director - US and Sage Intacct System Administrator) at

jvikstrom@worldrenew.net

Ingrid Van Veen (Finance Managaer and Sage Intacct System Administrator) at ivanveen@world-renew.net

North America Payroll/Accounts Payable Team:

<u>Canada</u>

Bojan Kovacevic (Payroll) at bkovacevic@crcna.org Rachel VandenBurg (Accounts Payable) at rvandenburg@crcna.org US

Carla Kleinheksel (Global Payroll/Accounts Payable) at ckleinheksel@worldrenew.net
Jody Jordan (Payroll/Accounts Payable) at jiordan@worldrenew.net

SharePoint Finance Content Administrator:

Stephanie DeLeeuw at sdeleeuw@worldrenew.net

IT Support:

Worksighted at help@worksighted.com
World Renew IS Support Resources at Get Helpdesk Support

Safeguarding Assets

World Renew has implemented a complaints hotline to protect employees, constituents, assets, and reputations. To file a report please email complaints@worldrenew.net.



KEY TERMS AND DEFINITIONS

Organizations often use names, job titles, and phrases that are unique to their organizations. This terminology section aims to define names, job titles, and phrases as they pertain to finance-related policies for international ministries.

Accounting Basis – The main difference between cash basis and accrual accounting lies in the timing of when revenue and expenses are recognized.

<u>Cash Basis</u> accounts for revenue only when the money is received and for expenses only when the money is paid out. There must be an actual physical cash transaction (inflow or outflow) for an item to be recorded.

<u>Accrual accounting</u> recognizes revenue when it is earned (Accounts Receivable) and expenses when they are incurred (Accounts Payable).

Accrued Severance – Government-mandated termination benefits for staff in a given host country that must be held on field.

Agency – For the purposes of this document Agency refers to World Renew

Bank Signatory – Is someone authorized to initiate transactions or change service on a given bank account. A bank signatory can do any or all the following actions - disburse funds, transfer monies, request copies of bank statements / transaction reports from the bank, close accounts or change the level of service offered by the bank.

Chief Financial and Investment Officer – Senior executive who supervises all financial operations of the organization.

Country Director – Refers to the employee assigned with the lead responsibility to maintain strong internal controls over field financial resources, ensure compliance to financial policies and oversees the accounting function. This position was formally known as Country Consultant.

Country Finance Staff – Refers to the person(s) directly responsible for recording on-field financial activity, preparing financial reports, and providing analyses to on-field staff. This role may include the work of an office assistant, office manager, business manager, finance manager, bookkeeper, etc.

CRCNA – Refers to "Christian Reformed Church in North America." This is the umbrella organization of the Christian Reformed Church (CRC) in Canada and the United States.

Evacuation Funds – Monies held on-field for the purpose of either transferring staff to places of safety or maintaining basic operations in the event of a bank shutdown. These monies would only be held in situations of perceived insecurity and with explicit approval from the Regional Director.



Expense Reports – Refers to reimbursement requests prepared by field staff that are reimbursed through the field's accounting system.

Field Accounting Manual – Refers to documented procedures, checklists, and forms that define the local field office's accounting practices and internal control structure. The field accounting manual must align to these financial policies framework and comply with local government regulations and reporting expectations.

Field Staff – Refers to both international and national employees.

Global Executive Team – Consists of the executive director(s) and other senior leadership responsible for making strategic and tactical decisions within World Renew.

Grant – Payments made to partner groups or other organizations. To be a grant, World Renew must have oversight of the program/project but not (1) management of the work or (2) direct control of the money. A grant must be documented with a written agreement that includes the type of oversight: financial review or program-objective review.

North America – Refers to either Canada (Burlington, Ontario) or the United States (Byron Center, Michigan) offices.

North America Finance Team Contact – Refers to the primary contact person each field has within the Byron Center, Michigan or Burlington, Ontario, offices.

IFOP– Acronym for this document, International Financial and Operations Policies.

International Employee – Refers to staff paid from Canada or United States offices.

National Employee - Refers to staff paid locally.

Partner Organizations – These refer to local non-government organizations (NGO) that have partnered with us, in terms of mentoring and grant funding, to carry out program ministry.

Regional Director – supervises all employees and ministry work performed in a particular region; this includes supervision of Country Directors. This position was formerly known as Ministry Team Leader.

USD - Refers to currency in United States dollars.

World Renew – Refers to the CRC agency entrusted with the primary responsibility of managing community development and disaster response work.

WR IFOP – stands for World Renew International Financial and Operations Policies.



Appendix 1 - Sample Checklist

Month End	Jul-25	5	
Date Completed	Assigned to	What	How
31-Jul-25	Country Finance Staff	Petty Cash Count	Physical PC count
7-Aug-25	Country Finance Staff	Bank Rec- Pre Check	Sage Pre-check Report
10-Aug-25	Country Director	Review Bank Rec	Review NA-issued report
15-Aug-25	Country Finance Staff	Payroll Taxes	Online payment



Appendix 2 - Sample Vehicle Maintenance Log

Vehicle Maintenance Log

Vehicle:		Milage			
YIN (or Other ID) Sage ID (FA-YEH###)		letted by (mame)			
	Inspecte@	Repair/ action needed / mechanic notes			
Monthly					
Check engine light (is it on?)					
Lights	_				
Tire inflation, tread					
Winshield washer fluid					
cleaning interior and exterior					
3 & 9 Months /3,000 & 9,000 mi	iles (5,000 km & 15,0	00 km)			
Automatic trasnmission fluid					
belts					
battery and cables					
Engline oil and filter					
Exhaust					
Fuel Filter					
Hoses					
Power steering fluid					
6 months /6,000 miles (10,000 k	:=)				
Wipes blades					
Chassis lubrication					
Polish/wax exterior					
Engine air filter					
12 months /12,000 miles (20,000) km)				
Brakes					
Cabin air filter					
Coolant (Antifreeze)					
Steering and Suspension	_				



Appendix 3 - Petty Cash and Bank Reconciliations

Petty Cash Reconciliation:

- A. Cash Count
 - 1) Count cash at the end of the day on the last business day of the month or before the beginning of the first day of the month.
 - 2) Two people will count the cash together. One will count; the other will re-count to verify the total.
 - 3) The cash count sheet is signed and dated by both persons counting.
- B. Review by Country Finance Supervisors
 - 1) Compare the cash count to the balance in the general ledger.
 - 2) If the amounts match, sign and date the cash count sheet.
 - 3) If the amounts do not match, investigate and note the resolution on the cash count sheet. Sign and date the sheet.
 - 4) The signed count sheet should be filed with bank reconciliation(s) for future audit

Bank Reconciliation:

The North America Finance Team will assist field staff that have implemented Sage Intacct

The Country Finance Supervisors review:

- A. Mathematical calculation: Bank statement balance less outstanding transactions should equal the general ledger balance.
- B. Investigate outstanding checks over 3 months old, large gaps in check numbers, overdrawn accounts, returned checks, and general ledger entries without matches in the reconciliation.
- C. Note the resolution for all investigations on the bank reconciliation. Sign and date the sheet. File the signed reconciliation for future audits.



Appendix 4 - Chart of Accounts Expense Categories

Account				
number	Title	Usage	MT Account Grouping	Description
			Personnel & Contracted	The remuneration paid or payable to employees
70100	Salaries/Wages Expense	Available to All	Services	for work performed on behalf of World Renew
				Non-gift payments received to reimburse/
	Compensation		Personnel & Contracted	subsidize the compensation costs of World
70190	Reimbursements Expense	Available to All	Services	Renew
				The differential that maintains the
	Cost of Living Allowance		Personnel & Contracted	purchasing power of the local currency equivalent to a stated Canadian or US dollar
70200	Cost of Living Allowance (COLA) Expense	CAN / USA	Services	amount
70200	(COLA) Expense	CAN / OSA	Personnel & Contracted	The tax incurred by the employer based on
70300	Payroll Taxes Expense	Available to All	Services	wages and salaries paid to employees
70300	Tayton taxes Expense	7144114516 167111	Services	A clearing account used to facilitate the
				reimbursement of employee-share of
	Foreign Employee Payroll		Personnel & Contracted	payroll-related taxes paid by World Renew
70350	Tax Clearing	Available to All	Services	to various government tax authorities
	Retirement Contribution		Personnel & Contracted	World Renew's contribution towards their
70400	Expense	Available to All	Services	employees' retirement fund.
				The taxable benefit of World Renew-provided
	Housing Allowance			housing to their employees working in their
70410	Expense	Available to All	Occupancy	assigned field locations.
				The taxable benefit of World Renew-provided
70.400	Home Service Housing			housing to overseas staff while they are in
70420	Expense	Available to All	Occupancy	assignment within North America
70420	Health Savings Account	LICA antitu	Personnel & Contracted	World Renew contribution to an employee's
70430	Expense	USA entity	Services	health savings account The World Renew-paid premiums for long-
			Personnel & Contracted	term disability, term-life, and health
70440	Group Insurance Expense	Available to All	Services	insurance coverage of their employees.
701.0		7.174.114.21.21.21	30.1.000	The World Renew-paid insurance premiums
				for providing wage replacement and medical
	Workers Compensation		Personnel & Contracted	benefits to employees injured in the course
70450	Expense	Available to All	Services	of their employment
				Allowances paid to World Renew employees
	Other Allowances		Personnel & Contracted	that do not fit in any other allowance
70600	Expense	Available to All	Services	category
				World Renew-paid educational expenses of
	Children's Education		Personnel & Contracted	dependent children of employees living
70610	Assistance Expense	Available to All	Services	abroad
				The costs for employees moving from their
				country of residence to their country of post.
			Parcannal & Contracted	Expenses include shipping goods and purchasing household items in the assigned
70620	Outfitting Expense	Available to All	Personnel & Contracted Services	country.
, 3020	Catitang Expense	Available to All	SCIVICCS	Resettlement assistance which consists of
				psychological or career counselling, re-entry,
			Personnel & Contracted	and outplacement services for employees
				1

Available to All

70630

Resettlement Expense

who return to their home country upon

Services



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				conclusion of their employment.
70640	Other Fringe Benefits Expense	Available to All	Personnel & Contracted Services	Includes expenses such as medical reimbursements, service awards, Christmas gifts, employer-paid foreign income tax and other benefits that do not into any other employee compensation category
72100	Recruitment/Orientation Expense	Available to All	Training	Expenses associated with the orientation and hiring of new employees such as advertising, recruitment fees, interview-related travel and background checks.
72200	Staff Development Expense (In House Training)	Available to All	Training	Charges for hosting an in-house training event for World Renew staff.
72250	Staff Development Expense (External Training)	Available to All	Training	Charges for seminars, class tuition, books, mentoring, and other fees associated with staff attending educational/training programs. The cost of travel is to be included
72251	Training - Facilitator Fees	Available to All	Training	Costs for services provided by a training facilitator
72252	Training - Travel/Transport	Available to All	Training	Costs of travel related to a training event
72253	Training - Transport of Inputs	Available to All	Training	Costs of transport of materials and supplies relating to a training event
72254	Training - Facilities/Venue	Available to All	Training	Costs of facilities/venue rental
72255	Training - Facilitator Accommodation & Meals	Available to All	Training	Costs of training facilitator's meals and lodging
72256	Training - Facilitator Transportation	Available to All	Training	Costs of training facilitator's travel expenses
72257	Training - Participants Transportation	Available to All	Training	Costs of training participants' travel expenses
72258	Training - Participants Meals	Available to All	Training	Costs of training participants' meal expenses
72259	Training - Participant Exposure Visits	Available to All	Training	Costs of participant exposure visits
72260	Training - Materials	Available to All	Training	Costs of training materials
75100	Contracted Services Expense	Available to All	Personnel & Contracted Services	Costs for services such as honorariums, cleaning services, independent contractors, and temporary help paid to an external party.
75130	National Staff Payroll Expense	Prior to Sage	Personnel & Contracted Services	Salary and benefit costs for national hires (e.g. salary, insurance costs, payroll taxes, housing expenses, and pension contributions. This category is to be used until the time of Sage implementation.
75200	Audit Services Expense	Available to All	Personnel & Contracted Services	Charges for conducting a financial or compliance audit by an external licensed professional/firm.
75210	Legal Services Expense	Available to All	Personnel & Contracted Services	Charges for legal services provided by an external licensed professional/firm.
75220	Fundraising Services Expense	Available to All	Personnel & Contracted Services	Charges for fund-raising services provided by an external professional/firm
75230	Other Professional Services Expense	Available to All	Personnel & Contracted Services	Charges by external professional/firm for services performed that do not fit in any other category
75240	Actuary Fees Expense	Available to All	Personnel & Contracted Services	Charges for actuarial assessments provided by an external professional/firm.



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	75500	Financial Services	Available to All	Personnel & Contracted	Charges for accounting services provided by external professional/firm
_	75500	Expense	Available to All	Services	
	75540	HR/Payroll Services	Assettable to All	Personnel & Contracted	Charges for human resources/payroll services provided by external professional/
	75510	Expense	Available to All	Services	firm
	75500	0.00		Personnel & Contracted	Charges for office/administrative services by
	75520	Office Services Expense	Available to All	Services	an external partner/service provider
					Charges for information technology (IT)
	75520	Technology Services	Accellate As All	Personnel & Contracted	support provided by external professional/
_	75530	Expense	Available to All	Services	firm
	=6400	Housing Rental/Lease			Rent of employer-provided housing to
_	76100	Expense	Available to All	Occupancy	employees
		Housing			Denoise and engisteres as of analysis
	76200	Repairs/Maintenance	Accellate As All	0	Repairs and maintenance of employer-
_	76200	Expense	Available to All	Occupancy	provided housing to employees
		Housing Security -			Security-related systems and subscriptions
_	76300	Monitoring	Available to All	Occupancy	for employer-provided housing to employees
					Other costs and allowances paid to or on
		Housing Security - Other			behalf of security guards that protect
_	76310	Guard Expenses	Available to All	Occupancy	employee homes and families
					The remuneration paid or payable to security
		Housing Security - Guard			guards for work performed in protecting
_	76350	Salary	Available to All	Occupancy	employee homes and families
					World Renew's contribution towards the
		Housing Security - Guard			retirement fund of guards responsible for
	76360	Employer Contributions	Available to All	Occupancy	protecting employee homes and families
					World Renew's contribution towards the
					out-of-pocket medical expenses of guards
		Housing Security - Guard			responsible for protecting employee homes
_	76370	Medical Reimbursements	Available to All	Occupancy	and families
					World Renew's contribution towards other
		Housing Security - Guard			compensation-related costs of guards
		Other Compensation			responsible for protecting employee homes
	76380	Expenses	Available to All	Occupancy	and families
		Housing Utilities - Electric			World Renew-paid charges for electricity
	76400	Expense	Available to All	Occupancy	service provided for employee housing
		Housing Utilities - Gas			World Renew-paid charges for gas service
	76410	Expense	Available to All	Occupancy	provided for employee housing
		Housing Utilities -			World Renew-paid charges for water/sewage
	76420	Water/Sewer Expense	Available to All	Occupancy	service provided for employee housing.
		Housing Utilities - Waste			World Renew-paid charges for waste disposa
	76430	Disposal Expense	Available to All	Occupancy	service provided for employee housing.
					World Renew-paid charges for other types of
					employee housing costs that do not fit in any
	76900	Housing - Other Expense	Available to All	Occupancy	other category
					Payments made to partner groups/other
					organizations as financial support towards
					Canada/US-based programs and/or
					organizational costs as outlined in their grant
	77200	Grants Domestic Expense	Available to All	Outcome Costs	agreement with World Renew
					Government-funded payments made to
					partner groups/other organizations as
					financial support to programs and/or
					organizational costs excluding those in
	77300	Grants Govt Intl Expense	Available to All	Outcome Costs	Canada or in US as outlined in the grant
_					



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				agreement
77400	Grants Intl Expense	Available to All	Outcome Costs	Payments made to partner groups/other organizations as financial support to programs and/or organizational costs excluding those in Canada or in US as outlined in the grant agreement
				World Renew-paid charges for electricity
				service provided for office and warehousing
81100	Utilities - Electric Expense	Available to All	Office	space.
81110	Utilities - Gas Expense	Available to All	Office	World Renew-paid charges for gas service provided for office and warehousing space.
		7.174.114.21.2 (3.7.11)		World Renew-paid charges for water/sewage
	Utilities - Water/Sewer			service provided for office and warehousing
81120	Expense	Available to All	Office	space.
81130	Utilities - Waste Disposal Expense	Available to All	Office	World Renew-paid charges for waste disposal service provided for office and warehousing space.
	Expense	/ tvanable to / til	Office	All rental charges for equipment or facilities
81200	Operating Leases Expense	Available to All	Office	with no expectation of ownership at the end of the lease period
81210	Capital Leases Expense	Available to All	Capital Expenses & Depreciation	All rental charges for equipment or facilities with an expectation of ownership at the end of the lease period
81220	Depreciation Expense	Available to All	Capital Expenses & Depreciation	Prorated expense of how much of a fixed asset's purchase value has been depleted due to the passage of time, obsolescence, and/or usage.
81230	Building Services Expense	Available to All	Occupancy	Allocated costs for facility operations
81240	Rentals Expense	Available to All	Office	Charges for rentals on equipment or facilities with rental terms that are six-months or less
81250	Office Security Expense	Available to All	Office	The compensation paid or payable to security guards for work performed in protecting World Renew offices, visitors, and employees at their work location
81260	Facilities R/M Expense	Available to All	Occupancy	Charges for the repair and maintenance of equipment, furniture, leasehold improvements, or facilities.
0.1.0=0				Charges for the repair and maintenance of
81270	Vehicles R/M Expense	Available to All	Vehicle Operation Costs	trailers or vehicles owned by World Renew Charges for licensing or insuring trailers or
81275	Vehicles- License/Insurance	Available to All	Vehicle Operation Costs	vehicles owned by World Renew
012/3	License, insurance	Available to All	vernere operation costs	Charges for telephone and/or internet
81280	Phone & Internet Expense	Available to All	Office	service provided by external vendors
	·			Costs associated with World Renew's governing body. Staff costs for attending board functions should be charged to their
83100	Board Meetings Expense	Available to All	Office	appropriate travel-related expense categories
83200	Meeting and Networking Expense	Available to All	Office	Staff meeting and networking costs, excluding training events. These costs may include room rentals, food, supplies, and travel for staff parties or networking events.
83500	Travel-Airfare Expense	Available to All	Travel	All costs associated with airfare including plane tickets, boarding passes, luggage fees, trip-specific travel insurance, and airport
	i	1	1	



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				parking.
				All costs associated with lodging including
				room rentals, telephone & cable charges,
				internet fees, laundry services, and
				continental breakfasts made available to
83510	Travel-Lodging Expense	Available to All	Travel	hotel guests at no additional charge.
				Almost all costs associated with ground
				travel including vehicle rentals, fuel for
				vehicle rentals, road tolls, taxis, bus and train
	Travel-Ground			tickets - (excluding mileage and fuel costs for
83520	Transportation Expense	Available to All	Travel	World Renew-owned vehicles)
				The amount paid by World Renew for the
				costs associated with the business use of
				personally owned vehicles. For tax
02520	- I.A.			compliance, reimbursements should not
83530	Travel-Mileage Expense	Available to All	Travel	exceed government-prescribed rates.
				Actual meal costs in connection with
				extended travel away from a person's residence. Non-travel meals should be
				coded to 83200 "Meeting and Networking
83540	Travel-Meals Expense	Available to All	Travel	Expense".
83340	Traver-iviears Experise	Available to All	ITavei	Per diem meal costs in connection with
				extended travel away from a person's
				residence. Fox tax compliance, per diem
	Travel- Per Diem Meals			reimbursements should not exceed
83545	Expense	Available to All	Travel	government-prescribed rates.
	27,50.00	7.10.10.010.010.7111		Travel-related costs that do not fit into
				another expense category including visas,
	Travel-Sundry Travel			immunizations, and other miscellaneous
83550	Expense	Available to All	Travel	travel expenses.
	Vehicle fuel for WR			
83700	vehicles	Available to All	Vehicle Operation Costs	Fuel costs for a World Renew-owned vehicle.
				Charges for materials, or programs
				developed to promote World Renew in a
	Advertising/Promo			general way or for a specific program. This
84100	Expense	Available to All	Office	includes logo items and other swag.
				Charges for materials developed to educate
	Education Materials			constituents on issues of significance to
84120	Expense	Available to All	Office	World Renew
	Dues/Subscriptions/Books			Charges for membership dues, periodical
84130	Expense	Available to All	Office	subscriptions, and books.
				Charges for annual licensing fees, user fees,
84140	Software Expense	Available to All	Office	software maintenance, and support.
				Charges for government-mandated licenses,
	/			registrations, and permits that allow
04450	Business Licenses/Permits	Accellate to All	055	World Renew to conduct work or solicit
84150	Expense	Available to All	Office	funds.
				Commissions and fees expenses relating to
94160	Commissions Evnonso	Available to All	Office	the sale and brokerage of products and/or
84160	Commissions Expense	Available to All	Office	services All insurance premiums, such as property
				and casualty, general liability, cyber threat,
				directors' liability, and officers' liability.
	Business Insurance			This does not include vehicle, workers
84170	Expense	Available to All	Office	compensation, and group medical.
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84180	Supplies Expense	Available to All	Office	Small, expendable, daily use items for administrative or clerical use
	1			Purchases of assets such as equipment or
	Non-capital Assets	•	Capital Expenses &	furniture individually valued under \$5,000
84190	Expense	Available to All	Depreciation	USD.
	1	T .		Charges for mailing or shipping printed
84200	Postage/Shipping Expense	Available to All	Office	materials and/or other items.
	Publications/Printed	Ţ		Charges for materials developed to report to
84210	Materials Expense	Available to All	Office	supporters on the work of World Renew
	1			Charges for payments regarding copywriting
J	1	•		and royalties, as required by law, to authors
84220	Royalties Expense	Available to All	Office	and artists for use of their materials
	Website	T .		T
ļ	Hosting/Support/Devel	'		Costs that relate to maintaining World
84230	Expense	Available to All	Office	Renew websites
	1			Direct project expenses and/or
J	Field Program/Project	•		unreimbursed purchases made on behalf of
84240	Resources Expense	Available to All	Miscellaneous	partner groups or other organizations.
	Production / Events			Charges for producing materials or
84260	Expense	Available to All	Miscellaneous	organizing events hosted by World Renew
T	1			Charges for having materials translated from
J	1	•		English to other languages or vice versa.
J	1	•		This includes payments to translators and
J	I	•		costs of printing or recording materials in
84270	Translation Expense	Available to All	Miscellaneous	other languages.
1	ĺ	†		Clearing account to facilitate transactions
J	1	•		that need to be recognized/reflected in
J	I	•		on-field financial reports for those World
J	I	•		Renew entities that have not implemented
84280	Unreported Field Charges	Prior to Sage		Sage Intacct
1	1	†		Government-imposed value-added
J	Real Property Taxes	•		assessments on World Renew land, buildings,
84410	Expense	Available to All	Occupancy	and leasehold improvements.
	1	-	,	Government-imposed value-added
J	Personal Property Taxes	•		assessments on World Renew equipment,
84420	Expense	Available to All	Office	software, furnishings, trailers, and vehicles
				Gains/losses on funds that are actually
J	CA/US Realized Exchange	•		converted from Canadian to US dollars or
84500	Gain/(Loss)	CAN / USA	Miscellaneous	vice-versa.
	(2000)	<i>Gratif</i> 62	TVIIO COLORIS SEL	Gains/losses on funds that are actually
J	Foreign Exchange	•		converted from Canadian or US dollars to
84510	Adjustments	CAN / USA	Miscellaneous	another currency.
04310	Aujustinents	Chit / Cort	IVIISCEITATICGAS	Charges that do not fit in any other expense
84900	Miscellaneous Expense	Available to All	Miscellaneous	category
04300	IVIISCEIIdiTeous Expense	Available to / iii	Miscenaricous	The write-off adjustment of an uncollectible
J	I	•		receivable that had been tracked through
84910	Bad Debt Expense	CAN / USA	Office	the Sage Intacct accounts receivable module
04310	Bdu Dent Expense	CAN / USA	Unice	Charges that are paid by one North American
J	CA /LIC Cost Charing	•		corporation (World Renew-Canada or World
94000	CA/US Cost Sharing	CAN / HSA	Miccollangous	
84990	Expense	CAN / USA	Miscellaneous	Renew-US) and are to be shared by both
25250	Investment Interest	CANI / LICA	045	Service charges related to World Renew's
85350	Expenses	CAN / USA	Office	investment portfolio
85500	Bank/Credit Card Fees	Available to All	Office	Bank/credit card service fees
	1			Service fees charged by an entity other than
85600	Other Fees	Available to All	Office	a bank or credit card
				·



	<u>/</u>			
				Allocated charges for accounting services
	Financial Services		Personnel & Contracted	provided by the North American Finance
88100	Allocation	CAN / USA	Services	Team
				Allocated charges for human resources/
	HR/Payroll Services		Personnel & Contracted	payroll services provided by the North
88200	Allocation	CAN / USA	Services	American HR Team
	Building Services		Personnel & Contracted	Allocated charges for office/warehousing
88300	Allocation	CAN / USA	Services	facilities in North America
				Allocated charges for information technology
	1		Personnel & Contracted	(IT) support provided by the North American
88400	IT Services Allocation	CAN / USA	Services	IT team.
		-	†	Allocated charges for gift processing and
	Gift Entry Services		Personnel & Contracted	donor data management by the North
88500	Allocation	CAN / USA	Services	American Gift Entry team
	15535		+	Allocated charges for purchasing agent
	1			support, graphic design, and other
	Coordinated Ministry		Personnel & Contracted	professional services provided by a Christian
88600	Services Allocation	CAN / USA	Services	Reformed Church agency.
88000	Services Anocation	CAN / USA	Services	Allocated charges for an agency-owned
99650	Valida Has Allocation	CANLoatity	Vahiala Operation Costs	· · · · · · · · · · · · · · · · · · ·
88650	Vehicle Use Allocation	CAN entity	Vehicle Operation Costs	vehicle
	1			Allocated charges for training costs
	1			distributed across various Christian
88700	Training Allocation	CAN / USA	Training	Reformed Church agencies
	1			Allocated charges for administrative support
	1		l	distributed across various Christian Reformed
88800	Admin Allocation	CAN / USA	Office	Church agencies
				Valuation accounts used to release donor
	1		l	restricted monies from restriction to help
	1			support World Renew organizational costs.
88810	GOS Fee	CAN / USA	-	This account normally has a debit balance.
				Valuation accounts used to release donor-
	1			restricted monies from restriction to help
	1			support World Renew organizational costs.
88811	GOS Fee OFFSET	CAN / USA	_	This account normally has a credit balance.
		_ '		



Appendix 5 - Annual Affidavit Regarding Financial Policies

For your information only. Please use the Teams Form to submit the affidavit.

I have completed the annual review of the International Financial and Operations Policies with my staff. I understand each of the policies listed. My questions, if any, have been resolved with the North America Finance Team. Except as noted below, my staff and I have complied with the stated policies and will continue to do so in the coming fiscal year. If at any time I become aware of non-compliance to any of these policies, I will immediately report the incident either as stated in "Safeguarding Assets" or to the North America Finance Team Contact and the Internal Field Audit Contact.